



Frequently Asked Questions

Q: How will No-Flood protect my home?

The No-Flood System protects homes from water leaks that occur when appliances and water fixtures fail inside the home. It does not take long for a leaking washing machine or water heater to cause significant water damage. Slower leaks that go undetected may lead to mold being introduced into the home.

Q: How is the No-Flood System different from other flood protection systems on the market?

No-Flood was designed to be the most effective, convenient, and safe water leak protection system on the market. No-Flood stops the leak, does not require expensive sensor wiring, and uses a safe, low-voltage valve.

Q: Where can the No-Flood System be used?

The No-Flood System uses a patented wireless sensor system. Sensors can be located anywhere there may be a potential for leaks and serious water damage. The sensors are small, self-contained, and battery operated, so they can be easily placed and out of the way.

Q: How does it work?

Patented wireless sensors are located at common potential leak sites like dishwashers, water heaters, refrigerators with icemakers, under sinks, anywhere a leak could cause damage or lead to mold. A few drops are all it takes to activate the system, shutting off the water in less than 10 seconds. The system will also tell you exactly where the leak was detected.

Q: Does No-Flood only work for catastrophic water damage protection?

No. It only takes a few drops to activate the system. Today, many are concerned about the real and perceived risks of mold. Slow leaks under cabinets or in low traffic areas like guest bathrooms may go undetected for long periods of time and could provide an environment that could lead to a mold situation.

Q: The sensors are battery operated. What if the battery goes dead and is not replaced?

The system comes with a monitor station with LEDs that give the status of each sensor: green for "GO", yellow for "low battery", and red for "leak detected" so the status of the sensor is immediately clear. However, if the battery is going dead, the sensor will send a last shut off signal before going dead. Even homes that are not occupied all the time like second homes and cabins are protected.

Q: How do you install it?

The shut-off valve goes on the incoming water lines and should be installed by a licensed plumber. The sensors are completely wireless and can be installed by a No-Flood technician or by the homeowner, and new ones can be added anytime.

Q: This sounds great for vacation homes and cabins because we are often away, but does it really help for my primary home?

It only takes a short time for serious water damage to occur. Leaks can occur at anytime while we are at work or even when we are sleeping and in the home. No-Flood adds peace of mind that our most important investment, our home, is being protected.